

Lana Al-Zoubi

AI Automation Engineer · n8n · AI Agents · ERP & E-commerce Integration

AI systems built end to end, plus design, motion graphics, realistic AI video and 3D.

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1 week → 2 min Month-end accounting close, automated end to end	Dynamics 365 ⇄ Shopify Two-way ERP and online store integration, built in n8n	Arabic AI agents WhatsApp assistant and a live on-camera interview avatar
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SUMMARY

AI and automation engineer, working professionally since 2020. I build n8n workflows, AI agents and the web apps and servers they run on for businesses in Jordan and the Gulf. My design, motion and realistic AI video skills let me present what I build clearly to clients and users. Native Arabic, working English.

Core: Workflow automation · AI agents & LLM integration · ERP / e-commerce integration · API & webhook design · Process audit · Internal tools · Deployment

EXPERIENCE

Creative Director & Head of Partnerships · Semity / Smart Solidarity, Amman 2026 – Present

- Built a two-way Microsoft Dynamics 365 F&O and Shopify integration in n8n for a retail client, and audited the production workflow, fixing hardcoded credentials, an active test limit, a faulty date filter and missing write-back to the ERP.
- Built an interactive supplier portal in Next.js 15 where suppliers submit products for the showroom; it checks each submission against several internal company rules and sends approved items to the team as requests.
- Built a batch tool that formats around 500 attendance files and converts them to PDF, replacing manual work; deployed it with Docker on my own Ubuntu server so staff use it from a link.
- Wrote the curriculum for a 162-hour, three-level AI and automation training program in Arabic and English.
- Started partnership talks with nine international accreditation bodies, including PMI, EC-Council and CompTIA.

3D & Multimedia Designer · Yemeni Honey House Factory, Amman 2025 – Present

- Cut the month-end accounting close from about a week of manual work to roughly two minutes by automating it end to end.
- Built a voice-note-to-email system that turns the founder's voice notes into formal, ready-to-send emails.
- Designed the bilingual, print-ready packaging and product visuals for a product line sold in seven countries.

Freelance Automation Engineer & Designer · Remote 2020 – Present

- Built Radd, a 17-node n8n WhatsApp assistant that drafts Arabic replies with Claude, logs every lead to Google Sheets, alerts the owner on complaints and follows up automatically.
- Built a live AI video interviewer that screens candidates in Arabic, using Tavus streaming avatars and Netlify serverless functions.
- Built and host production websites on my own server, including an e-commerce store with an admin dashboard.

Earlier roles · Graphic Designer, Xagencia (2023–2024) · Graphic Designer, Saed Al Shouri Group (2022–2023)

- Brand identity, campaign and print work.

TECHNICAL SKILLS

Automation	n8n, Python, REST APIs, webhooks, WhatsApp Cloud API, Google Sheets API
AI	Claude API, AI agents, Tavus, realistic AI video generation
Integrations	Microsoft Dynamics 365 F&O, Shopify
Web	Next.js, Prisma, SQLite, JavaScript, HTML/CSS, Netlify
DevOps	Linux (Ubuntu), Docker Compose, nginx, Cloudflare Tunnel
Creative	Motion graphics, realistic AI video production, 3D, brand identity, packaging

EDUCATION & LANGUAGES

B.Sc. Artificial Intelligence & Data Science · Hashemite University 2022 – In progress

Arabic (native) · English (professional working proficiency)